

November 5, 2012

To: Board of Water Commissions  
119 Riverside Avenue  
Bristol, CT 06010

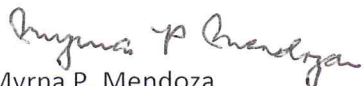
To Whom It May Concern:

Dear Sir / Madam,

I am writing this letter to appeal the Board to the bill I received for the account 0211649200 located in 13 Third St., Bristol, Ct. 06010. The meter on this unit was re-connected last September 15, 2012 and the quarterly reading on the meter was done September 30, 2012. The sewer was charged based on a whole quarter even though the actual usage was only for 15 days. I know that you have rules but may be this one could be excepted to the rules that you have. The tenant was upset so I talked to Joyce DeFelippe about the whole ordeal. She said the only way it could be waived or adjusted is to write an appeal to the Board.

Thank you in advance and I am hoping for your kind consideration.

Respectfully Yours,



Myrna P. Mendoza  
Power of Attorney  
Property 9, 11, 13 Third St.  
Bristol, CT 0610

11-02-12 P02:28 IN  
11-02-12 P02:28 IN

**Bristol Water Department**

119 Riverside Avenue  
PO Box 58  
Bristol, CT 06011-0058  
(860) 582-7431  
[www.bristolwaterdept.org](http://www.bristolwaterdept.org)

ACCOUNT NUMBER

0211649200

BILLING DATE

10/01/2012

**WATER/SEWER BILL**

Customer Copy

Keep this portion for your records

LOCATION OF SERVICE 13 3RD ST

Read Date	Current Read	Previous Read	Cubic Feet Used	DESCRIPTION OF SERVICE	Unit Rate	Current Charge
09/30/2012			0 *	WATER SERVICE CHARGE		\$20.00
09/30/2012				SEWER BASED ON WINTER QUARTER	0.019960	\$23.95
				SEWER SERVICE CHARGE		\$15.25
* Sewer charge based on minimum of 1200 cubic feet						

PREVIOUS BALANCE	ADJUSTMENTS	PENALTIES/LIENS	PAYMENTS	BALANCE FORWARD
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

**PLEASE PAY THIS AMOUNT****\$59.20**

All bills are due and payable on the first day of the regular billing period. Penalty charges will be added if the account remains unpaid 30 days from the billing date. Non-receipt of issued bill not deemed excuse for failure to pay. The postmark will serve as the date received. Liens will be filed on the City Land records if account remains unpaid for a period of 6 months from the billing date.

Payment may be made by mail, in person at our office, or on-line at [www.bristolwaterdept.org](http://www.bristolwaterdept.org). Our office accepts most major credit and debit cards. For your convenience a drive-up window is available at our office and a drop slot is located in our front door for after hours payments.

**IF YOU HAVE ANY QUESTIONS CONCERNING YOUR BILL OR THE SERVICES WE PROVIDE, PLEASE FEEL FREE TO CONTACT OUR OFFICE AT 860-582-7431**

**CUSTOMER MESSAGES****\*\* GO PAPERLESS! \*\***

SIGN UP TO GO PAPERLESS & RECEIVE ALL FUTURE BILLS VIA E-MAIL.  
VISIT OUR WEBSITE @ [WWW.BRISTOLWATERDEPT.ORG](http://WWW.BRISTOLWATERDEPT.ORG) TO REGISTER.

Water Department Office Hours: Monday-Friday 8:00 am to 4:30 pm  
Drive-up Window: Monday-Friday 8:00 am to 4:00 pm

**From:** Heidi Caruso  
**To:** DeSanto, Patricia  
**Date:** 10/31/2012 8:19 AM  
**Subject:** Re: 13 Third Street

Good morning,

This is a new meter- the person who came in yesterday was Rowena Sevilla the owner.

Heidi A. Caruso  
Collections  
Bristol Water Department  
phone: 860-582-7431  
fax: 860-585-1287  
[heidicaruso@ci.bristol.ct.us](mailto:heidicaruso@ci.bristol.ct.us)

>>> Patricia DeSanto 10/30/2012 4:24 PM >>>

Is this a new meter, or was it removed during renovations? I just looked up the property and Mendosa doesn't own it. So she is the renter. What does the water dept do in cases like this?

>>> Heidi Caruso 10/30/2012 3:03 PM >>>

THIS PROPERTY HAS NO HISTORY BC THE METER WAS JUST ADDED ON SEPT 13TH.. HER SEWER BILL WAS BILLED ON 10/1 FOR \$23.95 & 15.25=39.20

Heidi A. Caruso  
Collections  
Bristol Water Department  
phone: 860-582-7431  
fax: 860-585-1287  
[heidicaruso@ci.bristol.ct.us](mailto:heidicaruso@ci.bristol.ct.us)

>>> Patricia DeSanto 10/30/2012 3:53 PM >>>

Just spoke to Mrs. Mendosa. Please send me info on the account for 13 Third St. 02-11649200.

Thanks,

Pat